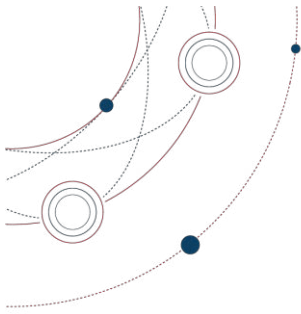




PRODUCT WARRANTY INFO

WORLDWIDE EXCEPT INDIA

Last version : V6.1 - 20/08/2026

Standard warranty provided with your printer

Evolis warrants to the customer that the Product has no manufacturing or functioning defect over the period defined in the board below from the date of purchase. In order to benefit from the limited warranty offered by Evolis, the customer will be required to provide the invoice (on which, in particular, are noted the purchase date and the equipment model).

If you're located in India, please refer to the Indian warranty conditions.

Product	Product Warranty	Printhead Warranty	Card number limit	Compulsory cleaning
Agilia	3 years	Unlimited	Unlimited	1 200 cards inserted
Primacy1	3 years	3 years	Unlimited	1 200 cards inserted
Primacy2	3 years	3 years	Unlimited	1 200 cards inserted
Primacy Lamination	3 years	3 years	Unlimited	1 200 cards inserted
Card Lamination Module	3 years	NA	Unlimited	NA
Zenius	2 years	2 years	Unlimited	1 200 cards inserted
Zenius 2	3 years	3 years	Unlimited	1 200 cards inserted
Badgy 100/200	2 years	2 years	Unlimited	NA
Avansia	3 years	Unlimited	Unlimited	NA
Avansia Lamination	3 years	Unlimited	Unlimited	NA
Quantum2	1 year	1 year	500 000 cards inserted	1 600 cards inserted
Tattoo RW	2 years	2 years	15 000 cards inserted	400 cards inserted
Elypso	1 year	1 year	Unlimited	1 200 cards inserted
Kiosk KC Essential	2 years	2 years	Unlimited	1 200 cards inserted
Kiosk KC Prime	2 years	2 years	Unlimited	1 200 cards inserted
Kiosk KC Max	2 years	2 years	Unlimited	1 200 cards inserted
KM500B / KM2000B	2 years	2 years	Unlimited	2 300 cards inserted
KC200 / KC200B	1 year	1 year	Unlimited	1 200 cards inserted
Issengo	2 years	2 years	Unlimited	1 200 cards inserted
Edikio Access	2 years	2 years	Unlimited	NA
Edikio Flex Price Tag	2 years	2 years	Unlimited	1 200 cards inserted
Edikio Flex Guest	2 to 3 years depending region*	2 to 3 years depending region*	Unlimited	1 200 cards inserted
Edikio Duplex	3 years	3 years	Unlimited	1 200 cards inserted
Sig lite, Sig100, Sig 200, Sig Activ	2 years	NA	NA	NA

* The warranty period for the Edikio Flex Guest varies by region: 2 years outside the EMEA region and 3 years within the EMEA region.